

# DIRECTIONS FOR USING YOUR BAG

## 1. Take care of the bag.

The bag is very strong but may be weakened if damaged. Check your bag after unpacking avoiding puncturing or tearing it when using it. Do not use the bag to dispose of any sharp Objects, hot ashes or anything that may penetrate it.

## 2. Positioning the bag.

**(Important! Please be fully aware of the following information)**

**Make sure of the following before you start to fill it.**

Bear in mind:

- The bag must be left within 4 metres (13 feet) of a public highway.
- The highway must be accessible for a large goods vehicle 3 metres (10 feet) wide.
- The bag must be placed in an area clear of overhead obstructions (telephone cables trees e.t.c.) parked cars and not placed behind walls or any other obstruction.
- You should not place the bag on highways, pavements, verges or any other property without prior consent from the relevant person/ authority.

## 3. Filling the bag.

Distribute weight evenly and do not overload or fill the bag above the top edge. The bags have a maximum weight capacity of 1 tonne, over filling may restrict the operator from collecting the bag. The bag is intended for disposal of ordinary household, garden and builders waste only.

**They must not be used for the disposal of:**

- **Asbestos**
- **Fridges / Freezers**
- **Batteries**
- **Fluorescent Tubes / electrical goods**
- **Paints, Pesticides, Chemicals**
- **Gas Bottles**
- **Oils or Liquids**
- **Clinical Waste**
- **Tyres**

Failure to comply with this direction may put you in breach of UK environmental protection laws.

**IF IN DOUBT CALL US FOR ADVICE.**

## 4. Contact us to arrange collection.

Our lines are open between 7:30am and 5:30pm Monday to Friday and 8am to 12pm Saturday.

Be ready to tell us the type of waste and the location of the bag. We will aim to collect your bag within 5 working days, starting from the day after your request. It will not be possible to cancel the collection after the end of the working day on which the order was placed. However it may be possible to reschedule the collection in certain circumstances, this is at the discretion of the company.

## 5. Allow access.

Make sure our operator can access the collection site at anytime between 7am and 6pm Monday to Friday and between 7am and 12pm Saturday.

Our driver will endeavour to collect your bag but any damage caused by negligence to observe our guides of placement of the bag will be incurred by the customer.

Please note that we reserve the right to refuse collection if a bag is positioned beyond the reach of our vehicle, crane operation is obstructed, can not obtain access, bag overloaded, damaged, contents are hazardous or our operator deems it unsafe or possibility damage to property. If collection is refused for any of these reasons you will not be entitled to a refund.

**This bag is intended for single use and will not be replaced.**

If you need clarification on any of the above or need further information, please call one of our experienced staff who are only too happy to help.

**tel: 01335 342276**

**[www.peakwaste.co.uk](http://www.peakwaste.co.uk)**

